

Reframing checklist

Frame the problem

What's the problem? Who's involved?



Look outside the frame

What are we missing?

Rethink the goal

Is there a better goal to pursue?

Examine bright spots

Are there positive exceptions?

Look in the mirror

What is my role in creating the problem?

Take their perspective

What problem are they trying to solve?



Move forward

How do we keep momentum?

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